

## **EXPERIENCE**

### **Reporting Analyst – Sysco – Houston, TX**

*May 2018 - Present*

- Developed and maintained Tableau dashboards, covering executive performance monitoring, supplier tracking, and customer retention analysis.
- Administered a Tableau site for **3,000 users**, managing permissions, troubleshooting data sources, and monitoring server activity to optimize performance, security, and functionality.
- Optimized Tableau dashboard performance, reducing load times and improving data refresh schedules by tuning data connections and applying performance best practices.
- Performed ETL processes using **SQL** and **Tableau Prep**, extracting, transforming, and cleaning data from multiple sources.

### **Lead Business Intelligence Consultant – EXL Consulting – Jersey City, NJ**

*Jul 2017 - May 2018*

- Migrated legacy reports from **QlikView and Excel to Tableau**, collaborating with offshore and onshore teams to enhance KPI monitoring and reporting efficiency.
- Developed and integrated custom SQL queries in Tableau, optimizing four critical reports, leading to 20% faster processing times and enabling new measurement capabilities.
- Automated report distribution by setting up Tableau subscriptions, reducing manual effort and streamlining reporting for key stakeholders.
- Identified and resolved data discrepancies and performance bottlenecks in Tableau reports, collaborating with data engineering teams to enhance data accuracy and report reliability.

### **Information Technology Consultant – Software Logic – Houston, TX**

*Jan 2015 - Jul 2017*

- Developed and maintained Tableau dashboards, improving reporting efficiency and decision-making, reducing manual report creation by 20 hours per month.
- Utilized advanced Tableau functions, including **Calculated Fields, Parameters, Custom SQL, Data Blending, Table Calculations**, and **Data Validation**, to enhance dashboard interactivity and accuracy.
- Applied **Agile methodology** to develop dashboards, including requirements gathering, wireframing, development, testing, deployment, documentation, and maintenance.
- Collaborated with cross-functional teams (data engineering, IT) to design and implement data workflows, ensuring seamless integration of data sources into Tableau dashboards.

## **EDUCATION**

**University of Houston-Victoria** *Master's degree, Management Information Systems*

*2018 - 2020*

**University of Houston-Downtown** *Bachelor's degree, Enterprise Information Systems*

*2011 – 2013*

## **SKILLS**

**Technologies:** Tableau | Power BI | Excel | Python (Pandas) | SQL | Tableau Prep | Alteryx

**Key Skills:** Data Modeling | ETL Process | Data Visualization | Data Cleaning | Agile Methodologies (Scrum, Kanban)

**Certifications:** Tableau Desktop Certified Associate

## **LINKS**

**LinkedIn Profile:** <https://www.linkedin.com/in/rk89/>

**Tableau Public:** <https://public.Tableau.com/app/profile/r.khan2179#!/>